

## Quick Facts and Stats

- International initiatives bring in \$17 million in annual revenues. The spinoff economic impact on the region is estimated at 50 million.
- The International Building was self-financed.
- TRU has over 1200 international students from over 70 countries studying on campus.
- An additional 1400 students study TRU programs in partner institutions in 7 countries: China, India, Thailand, Malaysia, Singapore, Vietnam, Chile, and Dubai. International teaching opportunities may be available in certain disciplines.
- TRU has 44 bilateral exchange opportunities for students to Study Abroad and 200 options through the ISEP network.
- TRU faculty have led field schools in countries such as Belize, Samoa, Thailand, Lesotho, Eastern Europe, Chile, Cuba, Japan and Mexico.
- Over 600 international trainees participate yearly in contract training programs either at TRU or in the host country.
- Over 50 faculty and departmental representatives undertake overseas assignments each year.
- More than 2000 faculty, staff and students have participated in intercultural workshops and training.
- Over 200 TRU students take part in study abroad, exchanges, or field schools each year.

[www.truworld.ca](http://www.truworld.ca)



For the most up to date version, go to: [www.truworld.ca/internationalization.html](http://www.truworld.ca/internationalization.html)

For additional copies, contact Miriam Krauss [mkrauss@tru.ca](mailto:mkrauss@tru.ca)

Edition date: September 2009

Printed on recycled paper

# TRU WORLD

## Campus Services and Internationalization



THOMPSON RIVERS  
UNIVERSITY



### The University of Choice for International Opportunities

*“Thompson Rivers University has a rich history of being open and accessible to students from around the world, and in taking the expertise of the university out into the international community. Building on the legacy of thirty years of international connections, the university seeks to balance success in the international context by creating expanded international opportunities and experiences for Canadian students, faculty and staff.”*

TRU Strategic Plan 2007-2012

*Where the University meets the World!*

September 2009

# TRU WORLD

## International Education, Training & Development

### TRU World Mission

TRU World's mission is to coordinate and facilitate international initiatives for the university in close collaboration with academic divisions and service areas. The diversity and scope of TRU's international initiatives has positioned TRU as an international university. TRU World is committed to assisting academic divisions and service areas in their internationalization goals.

TRU World's Interim Associate Vice-President, Vera Wojna and Interim Director, Baihua Chadwick, are responsible for TRU's international portfolio which encompasses six main components. Within each of these areas there is scope for faculty and staff involvement, as well as opportunities to receive support.

#### Interim Associate Vice-President, TRU World Vera Wojna

Contact: [vwojna@tru.ca](mailto:vwojna@tru.ca) 250-371-5529



- External Relations
- International Marketing
- Customized Training Programs
- Strategic and Business Operations

During this interim assignment, Vera maintains former leadership roles:

- Chair of Senate International Affairs Committee (SIAC)
- Internationalization Initiatives
- TRU World Departmental Operations

#### Interim Director, TRU World Baihua Chadwick

Contact: [bchadwick@tru.ca](mailto:bchadwick@tru.ca) 250-371-5525



- Internal Relations
- International Student Affairs
- Study Abroad Centre

During this interim assignment, Baihua maintains former leadership role:

- Institutional Linkages and Accreditations

### Internationalization Website

[www.truworld.ca/internationalization.html](http://www.truworld.ca/internationalization.html)

On this website faculty and staff can access news and resources related to internationalization. Sections include:

- What's New
- Workshops
- Globally Minded Campus
- Internationalization Policy
- TRU World Overview
- Library Resources
- Internationalizing the Curriculum
- Intercultural Development Inventory (IDI)
- Student Success Courses
- External Links



### Intercultural Development Inventory (IDI)

The IDI is an inventory that helps individuals and teams assess and reflect on stages of cultural sensitivity in order to become more effective in intercultural interactions. For more information about the IDI, contact: [kgarson@tru.ca](mailto:kgarson@tru.ca) or visit : [www.truworld.ca/internationalization.html](http://www.truworld.ca/internationalization.html)

### Faculty / Administrators / Staff Global Expert Directory

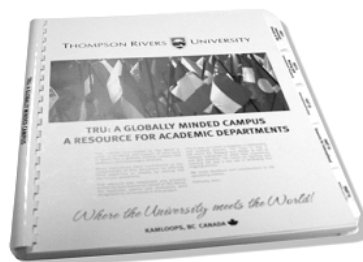
TRU World invites you to register your expertise and initiatives.

- Language or cultural expertise
- International research activity or interest
- Working / teaching abroad experience

Contact: Vera Wojna [vwojna@tru.ca](mailto:vwojna@tru.ca)

## TRU: A Globally Minded Campus — A Resource for Academic Departments

In collaboration with the campus community, TRU World created this resource in order to recognize and support all who work to make TRU a globally minded campus that embraces and encourages diversity.



**For a complimentary copy, please contact Miriam Krauss [mkrauss@tru.ca](mailto:mkrauss@tru.ca) 371-5502**

The resource provides 5 sections:

- International Diversity at TRU
- Working with International Students
- Internationalization
- Supports for International Students and Faculty
- Bibliography, Appendices, Index

### Classroom Workshops

Faculty may request workshops for their classrooms. Workshops can be tailored for specific curricular focus. Topics may include:

- Intercultural Communication
- Intercultural Theory
- Teamwork—Managing Diversity
- Academic Integrity

To arrange a class workshop contact Kyra Garson [kgarson@tru.ca](mailto:kgarson@tru.ca) 250-852-7184



## SIX KEY AREAS

### 1. International Student Services



**Jan Petrar**

**International Student Services and Study Abroad Manager**

Contact: [jpetrar@tru.ca](mailto:jpetrar@tru.ca) 250-371-5888

URL: [www.truworld.ca/exchange.html](http://www.truworld.ca/exchange.html)

- International Student Services
- Study Abroad and Field School Assistance

TRU is home to over 1,200 international students from more than 70 countries. The primary mandate of this area is the support and integration of international students in academic programs, the campus and the Kamloops community. For students, this includes pre-departure support, orientation, transition supports, advocacy, cross-cultural assistance, socio-cultural activities and workshops to support academic success.

International students may be available to volunteer with campus and community groups. International student performers may be available for on and off-campus events.

### 2. Study Abroad

The Study Abroad Centre promotes student mobility by establishing and supporting exchange agreements and providing advising, emergency/risk management, and orientation services for exchange participants.

CUEF Funding is available for students qualifying for Study Abroad programs. The centre provides support to field schools established by academic departments, as well as information to faculty members interested in becoming involved in exchanges or field school facilitation.

URL: [www.truworld.ca/exchange.html](http://www.truworld.ca/exchange.html)

International Coop placements and internships are available through the Career Education Department.

Contact: [careereducation@tru.ca](mailto:careereducation@tru.ca) URL: [www.tru.ca/careereducation](http://www.tru.ca/careereducation)

### 3. International Marketing



**Christopher Gas**  
**Chief Marketing Officer**

Contact: [cgas@tru.ca](mailto:cgas@tru.ca) 250-371-5959  
URL: [www.truworld.ca](http://www.truworld.ca)

- Market Research
- Overseas Associate Network
- Promotional Materials
- Student Recruitment

This unit promotes TRU worldwide. The team undertakes global market research and creates an array of promotional resources, including a dedicated website for international students and partners. The marketing team works with a worldwide network of over 1000 overseas associates, governmental organizations, and educational counselling agencies.

### 4. Overseas Institutional Linkages and Accreditations



**George Gong**  
**Interim Manager, International Liaison**

URL: [www.truworld.ca/partners.html](http://www.truworld.ca/partners.html)

- Institutional Linkages and Accreditations
- International Teaching Assignments

This area manages the accreditation and joint delivery of programs with overseas institutional partners. There are currently over 1400 students studying in TRU accredited programs outside of Canada, predominantly in China, Malaysia, India, and Thailand. Academic divisions establish, implement, and provide quality assurance oversight for these programs. Interested faculty members should inquire regarding opportunities to teach, undertake research and engage in collaborations with our overseas partners.

### Faculty Support & Workshops

The Centre for Teaching and Learning schedules a variety of workshops each semester. To register go to <http://sos.tru.ca/pd>

Workshops are also available upon request.  
Contact: [kgarson@tru.ca](mailto:kgarson@tru.ca) 250-852-7184

The following support pedagogical considerations involved in internationalization:

- Intercultural Communication
- Internationalizing the Curriculum
- Culture in the Classroom: Examining Expectations, Assumptions and Strategies
- Writing Across Borders
- Facilitating Diverse / Multicultural Teamwork
- Academic Integrity: Whose Culture is it?
- Assessment Strategies for Second Language Students

### Facebook Group

Intercultural Teaching and Learning  
Community:  
Dialogue and Resources.

Contact [kgarson@tru.ca](mailto:kgarson@tru.ca) for access.



*“Internationalization, when expressed in terms that excite the mind, must challenge faculty members to open themselves up to more diverse ways of thinking and educating.”*

**- Sheryl Bond, A New World of Knowledge**

## Internationalization Resources

TRU is committed to promoting and sustaining a culturally responsive environment for faculty, staff and students. Various initiatives and supports have been developed to assist the TRU community.

Visit [www.truworld.ca/internationalization.html](http://www.truworld.ca/internationalization.html) for more information.



### Intercultural Diversity Consultant

#### Kyra Garson

Contact: [kgarson@tru.ca](mailto:kgarson@tru.ca) 250-852-7184

TRU has engaged the services of an intercultural diversity consultant to assist in the process of internationalization. Consultation, resources or workshops can be tailored to specific focus or requested for specific groups.

## Administrators and Staff Support & Workshops

Consultation regarding diversity issues are available to all departments. Professional development opportunities through workshops can also be requested. Topics include:

- Intercultural Communication
- Diversity in the Workplace
- Workplace Discrimination
- Approaches to Internationalization
- Supporting and Working with International Students

Contact: [kgarson@tru.ca](mailto:kgarson@tru.ca) 250-852-7184

*“Preparing Canadians for the future requires new knowledge, new approaches, and new attitudes, none of which will be as complete or pertinent without an international dimension to our education”*

*- AUCC Statement on Internationalization*

## 5. Customized Training Programs



### Larry Peatt

#### International Projects and Finance Manager

Contact: [lpeatt@tru.ca](mailto:lpeatt@tru.ca) 250-371-5745

URL: [www.truworld.ca/tes.html](http://www.truworld.ca/tes.html)

- Customized training programs
- TRU World finance



### Lori De Frias

#### International Training Coordinator

Contact: [defrias@tru.ca](mailto:defrias@tru.ca) 250-371-5764

These are client-funded programs designed for the specific needs of institutions, corporations and government ministries. Programs are developed collaboratively with specific academic departments and community partners. TRU faculty from Business & Economics, Education, ESL, Social Work, Tourism and Trades and Technology have been involved in both content development and delivery. TRU trains more than 600 trainees yearly.

## 6. Internationalization

Internationalization is one of the seven pillars of the TRU Strategic Plan. Details regarding internationalization initiatives and resources for TRU faculty, staff and students are outlined on pages 11-15.

URL: [www.truworld.ca/internationalization.html](http://www.truworld.ca/internationalization.html)

Internationalization at TRU is further supported by:

### The Senate International Affairs Committee

URL: [www.tru.ca/senate/committees/intaffairs.html](http://www.tru.ca/senate/committees/intaffairs.html)

### The Centre for Teaching and Learning

URL: [www.tru.ca/ctl/faculty\\_development.html](http://www.tru.ca/ctl/faculty_development.html)



## SUPPORTS FOR INTERNATIONAL STUDENTS

### Registrar’s Office—International Student Admissions

Three international admissions specialists admit and register international students. The team works with academic departments with respect to credit recognition and admissions issues.

Contact	Regional Focus	Programs
<b>Tracy Barth</b> 250—371-5776 <a href="mailto:tbarth@tru.ca">tbarth@tru.ca</a>	Australia/New Zealand Caribbean Indonesia Hong Kong/Macau Mainland China (Mexico South & Central America Taiwan Thailand USA Western Europe	Accounting Technician Adventure Guide Bilateral / ISEP Exchanges Business Programs Cook Training / Retail Meat COOP Diploma in Management Journalism MBA (Pre-MBA) Off-Shore Programs (China & Thailand) Post Baccalaureate Business Tourism Programs
<b>Annie Magdalenich</b> 250-371-5809 <a href="mailto:amagdalenich@tru.ca">amagdalenich@tru.ca</a>	Bangladesh India Malaysia Middle East (Bahrain, Iran, Iraq, Israel, Jordon, Kuwait, Lebanon, Oman, UAE, Saudi Arabia, Syria) Pakistan/Nepal Vietnam	Arts Programs Bachelor of Computer Science Computer Systems Operating Management Digital Art and Design Engineering Design & Draft- ing Technology (ARET) Fine Arts Dip/Degree Off-Shore Programs (Dubai, India, Malaysia ,Vietnam)
<b>Vera Mazzei</b> 250-828-5197 <a href="mailto:vmazzei@tru.ca">vmazzei@tru.ca</a>	Africa Eastern Europe Japan Korea Myanmar Philippines Russia + CIS Turkey Singapore	Early Childhood Education Engineering ESL Certificates Home Support and Resident Care Master of Science Natural Resources Science Nursing Off-Shore Program (Singapore) Respiratory Therapy Science Programs Social Work

## CAMPUS WIDE INTERNATIONALIZATION SUPPORT

All Canadian universities are engaged in internationalization. Internationalization is about much more than welcoming international students on our campuses. It also refers to infusing world mindedness into the culture of the university whether this involves Canadian students studying abroad, faculty exchange, internationalized curricula or international collaboration in research.

*“Global education can no longer be viewed as a secondary consideration; we must recognize that it is central to developing graduates who can cope creatively with the modern, interdependent world.”*

- R.J. Wood



### Internationalization

Jane Knight’s (2003) definition:

**“Internationalization at the national, sector, and institutional levels is defined as the process of integrating an international, intercultural, or global dimension into the purpose, functions or delivery of postsecondary education.”**

- Enhances educational and teaching experiences
- Fosters world-minded curriculum and teaching
- Graduates internationally competent students
- Encourages global citizenship
- Requires interculturally adept staff, faculty and students
- Educates a culturally diverse Canadian population
- Creates global partnerships for the TRU community
- Supports international research and faculty exchange

## TRU's International Student Activity Program (ISAP)

ISAP provides a range of activities and celebrations for international students at TRU. ISAP collaborates with TRU Recreation, TRUSU (Student Union) and TRU Orientation. Faculty and staff are welcome to participate.



ISAP's TRU Survivor Event

Contact: 250-377-6196

Kari Pavlovich— Facilitator

Karie Russell— Coordinator

Lee Anne Bachand — Assistant

URL: [www.truworld.ca/activities](http://www.truworld.ca/activities)

## International Student Club Leader's Council

This student council provides input on issues related to campus life and the involvement and integration of international students. It includes members from international student clubs, TRUSU, Orientation, ISAP and the ISA team.

## English Language Programs

Wendy Kipnis, ESL Chair

[wkipnis@tru.ca](mailto:wkipnis@tru.ca)

250-371-5593

URL: [www.tru.ca/dsd/esal.html](http://www.tru.ca/dsd/esal.html)

The ESL Department supports international student success with five levels of core courses and an array of elective courses for the upper levels. In level 4 students may elect to study one academic course and in level 5 they may elect to study up to three academic courses. The ESL Department also supports international students through additional study in digital language labs and with weekly sessions in the ESL Learning Centre.

## International Student Advisors (ISAs)

TRU World has 9 multilingual advisors for international students. All international students are assigned to an ISA. ISAs provide students with pre-arrival support, orientation upon arrival and cross-cultural and adaptation assistance throughout their time at TRU. ISAs can assist students, faculty and staff where integration or communication issues appear to be present.

Name	Contact	Language	Regional Focus
<b>Yoshie Ozawa (Coordinator)</b>	<a href="mailto:yozawa@tru.ca">yozawa@tru.ca</a> 250-371-5528	Japanese	Japan
<b>Lolina Koopmans</b>	<a href="mailto:lkoopmans@tru.ca">lkoopmans@tru.ca</a> 250-371-5832	Spanish	Mexico, Europe, Middle East
<b>Eric Kim</b>	<a href="mailto:ekim@tru.ca">ekim@tru.ca</a> 250-371-5788	Korean	Korea, USA, Africa
<b>Agnes Hsu</b>	<a href="mailto:ahsu@tru.ca">ahsu@tru.ca</a> 250-371-5790	Mandarin	Taiwan, Indonesia, South East Asia
<b>Reyna Denison</b>	<a href="mailto:rdenison@tru.ca">rdenison@tru.ca</a> 250-371-6186	Spanish	South America, Turkey, Russia
<b>Staffen Liu-Calver</b>	<a href="mailto:sliucalver@tru.ca">sliucalver@tru.ca</a> 250-371-5792	Mandarin	Mainland China, Macau, Hong Kong
<b>Teresa Wei</b>	<a href="mailto:twei@tru.ca">twei@tru.ca</a> 250-371-5875	Mandarin	Mainland China
<b>Sultan Almajil</b>	<a href="mailto:salmajil@tru.ca">salmajil@tru.ca</a> 250-828-5183	Arabic	Saudi Arabia
<b>Amit Goel</b>	<a href="mailto:agoel@tru.ca">agoel@tru.ca</a> 250-377-6249	Hindi Punjabi Urdu Bengali Thai	India, Pakistan, Bangladesh

## International Student Academic Advising

Academic advising is mandatory for international students. Three International Academic Advisors assist students with academic course planning and support them both pre-arrival and during their studies at TRU. They work closely with academic department chairs and divisional academic advisors.

<p><b>Barb Smith</b>  <u><a href="mailto:bsmith@tru.ca">bsmith@tru.ca</a></u>                  250-828-5097</p>	<p><b>Kathy Bentley</b>  <u><a href="mailto:kbentley@tru.ca">kbentley@tru.ca</a></u>                  250-828-5157</p>	<p><b>Donna Fleury</b>  <u><a href="mailto:dfleury@tru.ca">dfleury@tru.ca</a></u>                  250-828-5028</p>
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## Student Success

The Department of Student Development has collaborated with TRU World in the development of two new 1 credit, 7 week courses intended to support the integration of students from various academic cultures into TRU classrooms.

### STSS 106

#### Intercultural Learning Perspectives

- Intercultural communication
- Multicultural group dynamics
- Academic discussion
- Personal learning analysis
- Portfolio development

### STSS 107

#### Performing to Academic Standards

- Institutional expectations
- Critical reading / analysis
- Academic integrity / Plagiarism
- Citation skills
- Research skills

Some departments are packaging these courses with other STSS 1 credit courses for program electives. See the TRU calendar for more details.

## SPECIAL EVENTS AND SERVICES

### International Days at TRU

International Days are a TRU celebration of cultures and global perspectives. Students, staff, faculty and community members come together to share and experience presentations, entertainment and traditions. This celebration honours the diversity of our campus, as well as highlighting international initiatives. International days are held in February or March.



### International Flags

International flags are flown at three locations on campus to honour our student population and other international visitors.

International Student Flag of the Week: TRU Campus Entrance

- A different flag flown weekly

International Flag of the Month: International Building West Entrance

- Represents countries of our students and global partnerships

Flag honouring visitors to TRU: International Building East Entrance

- TRU hosts over 60 international delegations and visitors a year

### Prayer and Meditation Room — IB 2059

TRU provides a quiet place in the International Building for individuals or small groups to practice their religion or meditative practice. A code of conduct is posted in the room.

